







ISSUE 4 JULY 2012





Landscaping

A range of robust, quality treated softwood landscaping and cladding timber products.







Why Choose Q-Garden®?

- Quality raw material.
- Sleepers are supplied PEFC certified as standard.
- Other Q-Garden® products are available as FSC®/PEFC certified on
- Sleepers are Antiblu®, dip treated and air dried prior to preservative pre-treatment.
- 15 year performance warranty on all products.

Landscaping Sleepers





Planed Landscaping Sleeper







SIZE AND DESCRIPTION (ALL FINISHED SIZES)	TREATMENT SPECIFICATION	LENGTH	PIECES PER PECK	PIECES PER PACK
120 x 245mm Sawn Landscaping Sleeper	UC4	2400mm	16	32
115 x 240mm Planed Landscaping Sleeper (4 chamfered edges)	UC4	1195 and 2400mm	16	32
Planed Slip Resistant Landscaping Sleeper (to order)	UC4	1195 and 2400mm	16	32
100 x 200mm Sawn Sleeper Brown (Not Q-Garden® no warranty)		2400mm	20	-
100 x 200mm Unseasoned rustic sawn oak (Not Q-Garden® no warranty)		2400mm	20	-

UC4 = Treated to Use Class 4

Raised Vegetable Bed Kit



Raised vegetable bed (6 of) & slip resistant deck kit - available to order

Covers an area of approximately 6 x 8m and includes material Comes with a 15 year warranty. FSC® and PEFC certified. Contains: pre-cut Q-Garden® planed sleepers, pre-cut Q-Grip® slip resistant York decking, pre-cut deck bearers, all fixings, timber retaining edge and comprehensive fitting instructions.

SIZE AND DESCRIPTION (ALL FINISHED SIZES)	TREATMENT SPECIFICATION	LENGTH
Raised Vegetable Bed + Deck Kit (to order)	UC4	Covers 6 x 8m (details as above)





Landscaping

Q-Garden External Cladding









SIZE AND DESCRIPTION (NOMINAL)	FINISHED SIZE	COVERS	TREATMENT SPECIFICATION	LENGTH	PIECES PER PACK
16 x 125mm Shiplap	12 x 120mm	110mm	UC3	random lengths	162
19 x 125mm Shiplap	14.5 x 120mm	110mm	UC3	random lengths	126
25 x 150mm Treated Shiplap	20.5 x 144mm	135mm	UC3	PTL	80
25 x 100mm Loglap	20.5 x 95mm	85mm	UC3	random lengths	100
50 x 150mm Loglap (to order)	44 x 144mm	132mm	UC3	PTL	40

UC3 = Treated to Use Class 3













Pre-painted Cladding



A range of high quality timber cladding products.



Why Choose Q-Clad®?

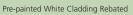
- Quality raw material, kiln dried selected Scandinavian European Whitewood.
- Factory pre-painted with Teknos immediately after cutting.
- White painted cladding incorporates a stain resistant coat.
- PEFC certified as standard.
- 10 year warranty against fungal decay (not paint coat).
- Informative website www.timber-cladding.co.uk













SIZE AND DESCRIPTION (ALL FINISHED SIZES)	COVER	TREATMENT SPECIFICATION		PIECES PER BUNDLE	PIECES PER PACK	PIECES PER BULK PACK
2 ex 32 x 175mm Pre-painted (one basecoat), sawn black barn weatherboard/featheredge 24mm thick edge x 7mm thin edge	145mm	UC3	3.6m - 5.7m	4	112	336
2 ex 32 x 175mm Pre-painted (two coats), fine sawn black cladding. Rebated 23mm thick edge x 6mm thin edge	155mm	UC3	3.6m - 5.7m	4	112	336
2 ex 32 x 175mm Pre-painted (two coats), fine sawn white cladding. Rebated 23mm thick edge x 6mm thin edge	155mm	UC3	3.6m - 5.7m	4	112	336
18 x 144mm Pre-painted (two coats), fine sawn white, secret fix, T&G shiplap cladding.	120mm	UC3	3.6m - 5.7m	4	130	390

UC3 = Treated to Use Class 3











Appendix 1 **Technical Information**

TREATMENT RELATED TOLERANCES FOR OUTDOOR WOOD **PRODUCTS**

When Q-Garden products are pressure pre-treated with TANALITH® E they swell beyond the finished size. This can be as much as 4% of the original size and depends on the moisture content before treatment and the direction of the grain.

Therefore, products can end up slightly different sizes after treatment.

As these products dry back to their moisture content before treatment, they will shrink back to their original machined finished size. During long periods of dry summer weather the moisture content of the decking products can drop below their original moisture content before treatment. In this situation they can shrink up to as much as 2.5% of their original machined size and it is normal and acceptable to get a degree of surface

In autumn/winter when the weather gets 'wetter' the moisture content of these products can rise back to similare levels before treatment and as a result the affects of surface checking often disappear as they close.

USE CLASSES

Timber used in an outside application, generally needs to be pressure pre-treated to meet pre-determined Use Classes (UC).

Use Class 3 (UC3)

External building, fencing and landscaping timbers used out of ground contact.

Use Class 4 (UC4)

External building, fencing and landscaping timbers used in ground contact.

We have treated all our outdoor wood products to a specific Use Class to match its likely end use application.





Appendix 2 Q-Garden Warranty Information

Q-DECK® /Q-GRIP® TIMBER DECKING & Q-GARDEN® TIMBER COMPONENTS 15 YEAR WARRANTY

Hoppings Softwood Products Plc hereby certify that when fixed appropriately in accordance with the relevant design guidance Q-Deck®/Q-Grip® timber decking products and Q-Garden® timber products shall be deemed under warranty for 15 years from the date of supply.

CONDITIONS OF WARRANTY

The component shall have been supplied by Hoppings or by an authorised Q-Deck®/Q-Grip®/Q-Garden® retailer.

Proof of date and purchase of the timber and Ensele® end grain preservative or Ronseal® end grain preserver or Hickson® Decor End Grain Preservative must be produced to this effect.

Only Q-Deck® sub-frame timbers are deemed suitably fit for use with Q-Deck®/Q-Grip®/Q-Garden® components. This warranty explicitly excludes the use of non Q-Deck® sub-frame components as Hoppings cannot control the specification or quality of such products and these components could expose correctly preservative treated timber to a greater degree of risk of fungal decay/insect attack.



Timber should always be treated in its final form. However, any timber exposed by crosscutting, notching or boring after treatment must be liberally swabbed with two coats of Arch Ensele® brush-on end grain preservative or Ronseal® end grain preserver or Hickson® Decor End Grain Preservative, in accordance with the Arch Code of Practice for Tanalith® E pressure treated timber or the manufacturers instructions. Where possible cross-cut ends must not then be placed in the hazard zone of the design (ie. in ground contact). The component shall have been fixed and maintained in accordance with appropriate guidance in force at the time. eg. the Timber Decking Manual published by the Timber Research and Development Association

and the current Q-Deck®/Q-Grip®/Q-Garden® point of sale leaflet and website.

EXCLUSIONS OF WARRANTY

- **Q-Deck***/**Q-Grip***/**Q-Garden*** products placed in fresh or salt water contact.
- Q-Deck®/Q-Grip®/Q-Garden® products supplied for installation outside UK mainland.
- Q-Deck*/Q-Grip*/Q-Garden* products removed from their original installation and re-used at a new location.
- Degrade caused by poor maintenance, such as allowing the accumulation of dirt and other organic matter to occur, or by a material change in the installation environment i.e. where a Use Class 3 component is 'in effect' being un-necessarily subjected to Use Class 4 conditions.
- Failure due to Q-Deck®/Q-Grip®/Q-Garden® components being used for any purpose for which they were not designed.
- The adhesion of **Q-Grip***Strip to associated **Q-Deck*** and a non **Q-Deck*** decking boards.

TRANSFERABILITY OF WARRANTY

The Q-Deck®/Q-Grip®/Q-Garden® 15 year warranty is fully transferable to new owners of the installed deck without notification.

UNDERTAKING

The warranty is for the cost of re-supply, by Hoppings, of a component that is proven to have failed as a result of fungal decay or insect attack, FREE OF CHARGE. It does not cover the costs of removal or reinstatement of such components or consequential costs or loss due to failure of the component.

The term 'fungal decay' as used in the warranty refers to wood destroying fungi that feed on and degenerate the wood cell walls. It excludes staining and mould fungi associated with the weathering of wood.

The term 'failed' refers to damage caused by fungi to such an extent that the component is **no longer fit for** purpose.

STATUTORY RIGHTS

This warranty is in addition to the purchaser's normal statutory rights.

The warranties are wholesaler/manufacturer to consumer/buyer warranties.

However the initial raising of a complaint should be directed to the authorised retailer from where the goods were purchased. The complaint should be made in writing/e-mail and must include proof of purchase ie. a copy or scan of the original invoice.





Appendix 3 Q-Clad Warranty Information

Q-CLAD™ TIMBER CLADDING COMPONENTS 10 YEAR WARRANTY

Hoppings Softwood Products Plc hereby certify that when fixed appropriately in accordance with the relevant design guidance Q-CLADTM timber cladding products shall be deemed under warranty for 10 years from the date of supply.

CONDITIONS OF WARRANTY

The component shall have been supplied by Hoppings or by an authorised Q-CLAD™ retailer.

Proof of date and purchase of the timber and Ensele® end grain preservative or Ronseal® end grain preserver or Hickson® Decor End Grain Preservative must be produced to this effect.



However, any timber exposed by cross-cutting, notching or boring after treatment must be liberally swabbed with two coats of Arch Ensele® brush-on end grain preservative or Ronseal end grain preserver or Hickson® Decor End Grain Preservative, in accordance with the manufacturers instructions.

The component shall have been fixed and maintained in accordance with appropriate guidance in force at the time. eg. the Timber Cladding Manual published by the Timber Research and Development Association and the current Q-CLAD™ guidance in print or on www.timber-cladding.co.uk

The painted surface of the Q-CLAD™ cladding must be suitably maintained. External cladding gets contaminated with surface pollutants, such as dust, dirt, insects, etc and so

Q-CLAD™ components should ideally be washed with clear soapy water every summer. Should it appear blistered, peeling or flaking away then appropriate action should take place immediately to remedy this i.e. sanding and re-application of a suitable micro-porous paint system such as Bedec Barn paints or Dulux Weathershield.

Should the cladding become damaged in any way, it should be repaired immediately.

After approximately 5 years, assuming one or more coats of paint were applied to the **Q-CLAD™** components immediately after fitting, it will be necessary to re-paint the Q-CLAD™ components using a suitable micro-porous paint system such as Bedec Barn paints or Dulux Weathershield. Always follow the paint manufacturer's instructions.

That any caulk lines (gaps between Q-CLAD™ cladding that are sealed with a proprietary sealant) are suitably well maintained to keep moisture out of the joint and cavity behind the cladding. If the caulk line fails in any way moisture can get trapped and put **Q-CLAD™** cladding at a greater degree of risk of fungal decay/insect attack.

EXCLUSIONS OF WARRANTY

- Q-CLAD™ products placed in fresh or salt water contact.
- Q-CLAD™ products supplied for installation outside UK mainland.
- Q-CLAD™ products removed from their original installation and re-used at a new location.
- Degrade caused by poor maintenance, such as allowing the accumulation of dirt and other organic matter to occur, or by a material change in the installation environment i.e. where a Use Class 3 component is 'in effect' being un-necessarily subjected to Use Class 4 conditions such as a leaking gutter.
- Failure due to **Q-CLAD™** components being used for any purpose for which they were not designed.

TRANSFERABILITY OF WARRANTY

The Q-CLAD™ 10 year warranty is fully transferable to new owners of a structure/building without notification.

The warranty is for the cost of re-supply, by Hoppings, of a component that is proven to have failed as a result of fungal decay or insect attack, FREE OF CHARGE. It does not cover the performance/failure of the paint coating or the staining/discolouration of the paint coating or cladding. It does not cover the costs of removal or reinstatement of such components or consequential costs or loss due to failure of the component.

The term 'fungal decay' as used in the warranty refers to wood destroying fungi that feed on and degenerate the wood cell walls. It excludes staining and mould fungi associated with the weathering of wood.

The term 'failed' refers to damage caused by fungi to such an extent that the component is no longer fit for purpose.

STATUTORY RIGHTS

This warranty is in addition to the purchaser's normal statutory rights.

The warranties are wholesaler/manufacturer to consumer/buyer warranties.

However the initial raising of a complaint should be directed to the authorised retailer from where the goods were purchased. The complaint should be made in writing/

e-mail and must include proof of purchase ie. a copy or scan of the original invoice.